Ken Hall Work Experience Day 2026: Terms and Conditions

Draft 2 for review, 29 October 2026

Schedule

Entries open 6:00am ACDT Monday 2 November 2026 and close 11:59pm ACDT Sunday 15 November 2026. This schedule forms part of the terms, and the conditions of entry below apply to it.

Item	Detail
Promoter	Ken Hall Plumbers Pty Ltd (ABN 57 619 558 146) of 71-73 Fullarton Road, Kent Town SA 5067 ("Ken Hall", "we", "us")
Media partner	Southern Cross Austereo Pty Ltd (ABN 78 109 243 110) trading as SAFM ("SAFM" or "SCA")
Promotion	Ken Hall x SAFM Work Experience Day 2026
Website	www.callken.com.au/work-experience, including the entry form linked from it
Entry Period	Opens 6:00am ACDT Monday 2 November 2026. Closes 11:59pm ACDT Sunday 15 November 2026. Entry is free.
Who can enter	South Australian residents who are enrolled in Year 11 or Year 12 at a school in South Australia in 2026, are 15 or older when they enter, have a parent or guardian's consent if under 18, and are available for the whole of the week starting Monday 30 November 2026 so they can attend the Work Experience Day. Clause 4 lists who can't enter.
Maximum entries	1 per person
How to enter	During the Entry Period, complete the entry form on the Website with your details, your parent or guardian's details and your answer to: "In 50 words or less, tell us why you want a day on the tools with Ken Hall." Tick the required consents and submit.
Judging, stage 1	Ken Hall's leadership team will judge all valid entries at 71-73 Fullarton Road, Kent Town SA 5067 between Monday 16 and Friday 20 November 2026. They will choose 10 finalists and 5 reserves, in ranked order, on the strength of the written answer, judged on enthusiasm for a trade, originality and clarity.
Judging, stage 2	On the Work Experience Day, Ken Hall's leadership team and a representative of SAFM, with input from the host technicians, will choose the Major Prize winner from the finalists who attend, judged on attitude, willingness to learn, teamwork and safety on the day.
Major Prize (1)	10 x $500 Bunnings gift cards ($5,000 in total) to start the winner's professional toolkit. Value: $5,000 (incl. GST).
Finalist Prize (up to 10)	A place at the Work Experience Day, including breakfast with the Ken Hall team and a day on real jobs with a Ken Hall technician, plus a Ken Hall goodie bag: a $50 JB Hi-Fi voucher, a $100 Ken Hall gift voucher, a cap, a t-shirt, a drink bottle and pens. Value: up to $250 each (incl. GST). The work experience itself has no cash value. Finalists may also be offered a tour of the SAFM studios, subject to SAFM's availability; the tour isn't included in the prize value.
Total prize pool	Up to $7,500 (incl. GST)
Work Experience Day	A date in the week starting Monday 30 November 2026, from about 8:00am to 4:00pm ACDT, starting and finishing at 71-73 Fullarton Road, Kent Town SA 5067. Finalists will be told the date when they are notified.
Finalist notification	By phone or SMS, and by email, by 5:00pm ACDT Friday 20 November 2026
Confirming a place	Finalists must confirm their place and return the signed parent or guardian consent form by 5:00pm ACDT Wednesday 25 November 2026.
Major Prize claim	Announced and presented on the Work Experience Day
Unclaimed places and prizes	A finalist place not confirmed by the deadline, or given up, goes to the next reserve in ranked order. If the Major Prize winner can't accept it, it goes to the finalist the stage 2 judges ranked next.
Publication	The Major Prize winner's first name and suburb may be published on the Website, Ken Hall's social media and SAFM's channels from the Work Experience Day.
Privacy policy	www.kenhallplumbers.com.au/assets/pdf/KenHall_Privacy_Policy.pdf
Contact	(08) 7428 2121 or service@callken.com.au

Conditions of entry: entering and judging

Entering means accepting these terms. Clauses 1 to 11 cover who can enter, how to enter and how entries are judged.

1. **Acceptance.** Entering means you accept these terms, including the schedule. The how-to-enter information on the Website forms part of them. If any advertising, radio message or post conflicts with these terms, these terms apply.
2. **Our decisions.** Our decisions on eligibility, judging and prizes are final. We won't enter into correspondence about judging results.
3. **Changes and cancellation.** Subject to South Australian law, we may change, suspend or cancel the promotion if something outside our reasonable control affects it, such as a technical failure, fraud, a safety concern or the Work Experience Day being unable to go ahead. We will post any change on the Website. If the day can't run on the planned date, we will offer finalists another date.
4. **Who can't enter.** These people can't enter: (a) directors, managers, employees and contractors of Ken Hall, of SAFM (SCA), and of any agency or supplier directly involved in the promotion; and (b) their immediate family members, meaning a spouse or partner, parent, child or sibling, whether or not they live in the same household.
5. **Proof of eligibility.** We may ask an entrant or finalist for proof of age, school enrolment, residency and parent or guardian consent. We may disqualify anyone who can't provide it or doesn't meet the eligibility rules.
6. **Entering.** Entries must be made through the entry form on the Website during the Entry Period. An entry is received when it reaches our entry database, not when it is sent. Late, incomplete or ineligible entries are invalid, and we are not responsible for entries that are lost or delayed.
7. **One entry each.** Each person can enter once. Duplicate entries, entries under false or multiple names, and automated entries may be disqualified. An entry can't be changed after it is submitted, but an entrant can ask us to remove it.
8. **Game of skill.** This is a game of skill. Chance plays no part in choosing the finalists or the winner. The judges assess each valid entry against the criteria in the schedule.
9. **Contact during the promotion.** We may contact an entrant to clarify their entry or check their eligibility. That contact is not part of judging and doesn't mean they are a finalist.
10. **Your entry must be your own.** Your answer must be your own original work, not copied or generated by an AI tool. It must not include anything offensive, defamatory or unlawful, or anything that infringes someone else's rights. We may check that an entry is your own work and disqualify any entry that breaks this clause.
11. **Use of your entry.** You give us a non-exclusive, royalty-free licence to use, edit and publish your answer with your first name and suburb, to run and promote this promotion, including on the Website, Ken Hall's social media and SAFM's channels. To the extent the law allows, you consent to us editing your answer for length or clarity. Where the entrant is under 18, this licence and consent are given by the parent or guardian on the entry form, and confirmed on the signed consent form in clause 17. We won't publish your surname, contact details or school without your parent or guardian's consent.

Conditions of entry: prizes and the day

Prizes are as described in the schedule, and every finalist under 18 needs a signed parent or guardian consent form before the Work Experience Day.

12. **Prizes.** Prizes are as described in the schedule. They can't be transferred, exchanged or redeemed for cash. If part of a prize becomes unavailable for reasons outside our control, we may replace it with something of equal or greater value.
13. **Vouchers and gift cards.** Bunnings gift cards, JB Hi-Fi vouchers and Ken Hall gift vouchers are subject to their issuer's terms and expiry dates. The Ken Hall gift voucher can be used towards any Ken Hall service in South Australia within 36 months of issue, and can't be redeemed for cash. We are not responsible for a card or voucher that is lost or stolen after it is handed over.
14. **Prize values.** Prize values are in Australian dollars, include GST and are correct at the time these terms were written. We are not responsible for any tax consequences of winning a prize.
15. **The Work Experience Day.** Finalists must make their own way to and from Kent Town at the start and end of the day. During the day, finalists travel with a Ken Hall technician in a Ken Hall vehicle and are supervised by Ken Hall staff at all times. The day is unpaid work experience, not employment, and we decide the jobs, activities and timing. Finalists take part under Ken Hall's insurance; no arrangement with the finalist's school is required.
16. **Safety on the day.** Finalists must follow all safety instructions, wear long pants and sturdy enclosed shoes, and wear the Ken Hall polo and safety gear we provide. Finalists won't do any work that legally requires a licence. We may limit or end a finalist's participation, and contact their parent or guardian, if we have a safety concern.
17. **Parent or guardian consent.** Entrants under 18 must have a parent or guardian's consent to enter, confirmed on the entry form. Before the day, each finalist under 18 must return our consent form signed by their parent or guardian, including emergency contact and medical details and the image release in clause 18. A finalist who is 18 or older signs the consent form themselves. No signed form, no place. A parent or guardian doesn't need to attend the day.
18. **Photos and video.** Finalists may be photographed, filmed and recorded on the day. We and SAFM may use those images and recordings, with the finalist's first name, to promote this promotion and Ken Hall apprenticeships and careers, in any media, without payment. For a finalist under 18, this permission is given by their parent or guardian on the signed consent form in clause 17; for a finalist who is 18 or older, by the finalist on that form. A finalist can't take part in the day without it.
19. **Notification and claiming.** We will notify finalists as set out in the schedule. If a finalist can't be reached after 2 attempts over 2 business days, doesn't confirm by the deadline or doesn't return the consent form, their place goes to the next reserve. We may ask for proof of identity, age, enrolment and residency before awarding a prize.

20. **Publication of the winner.** We will publish only the Major Prize winner's first name and suburb. We won't publish any entrant's full name or address.
21. **Conduct.** We may disqualify an entrant or finalist, or remove a finalist from the day, if they act unsafely, abusively or dishonestly, ignore reasonable directions, or damage Ken Hall's or SAFM's reputation.

Conditions of entry: privacy, liability and general

We collect entrants' and parents' details only to run this promotion, and share them only as set out below.

22. **Why we collect your details.** We collect the details on the entry form to run the promotion: the entrant's name, date of birth, year level, mobile, email and suburb, and the parent or guardian's name, mobile and email. We use them to check eligibility, judge entries, contact finalists, arrange the Work Experience Day and award prizes. Without these details, you can't enter.
23. **Who we share them with.** We may share entrants' details with SAFM for judging on the day and to publicise the promotion, with the service providers who host the Website and entry form, and with prize providers where needed to supply a prize. We won't sell or rent them.
24. **Marketing.** We will send apprenticeship and careers updates only to entrants who tick "Keep me posted on Ken Hall apprenticeships and careers", and they can unsubscribe at any time. We won't use entry details for any other marketing.
25. **Keeping and accessing your details.** We keep entry details only as long as we need them for the promotion and our legal obligations. Our privacy policy (www.kenhallplumbers.com.au/assets/pdf/KenHall_Privacy_Policy.pdf) explains how to access or correct your details and how to make a privacy complaint.
26. **Technical problems.** We are not responsible for technical problems that stop an entry being received, such as network, website or form failures, unless they are caused by our negligence.
27. **Risks.** The Work Experience Day involves travelling in vehicles and being on job sites, which carries some inherent risk. The parent or guardian (or the finalist, if 18 or older) must tell us on the consent form about any medical condition or need that affects how the finalist can take part safely.
28. **Liability.** To the extent the law allows, we are not liable for loss or damage arising from the promotion or any prize, except where it is caused by our negligence or breach of these terms. Nothing in these terms excludes or limits our liability for personal injury caused by our negligence, or any liability that can't be excluded by law. [Wording for legal review.]
29. **Australian Consumer Law.** Prize winners have rights under the Australian Consumer Law that can't be excluded, restricted or modified, and nothing in these terms does that.
30. **Who runs the promotion.** Ken Hall is the promoter and is responsible for running the promotion and supplying the prizes. SAFM promotes it on air and online and helps choose the Major Prize winner.
31. **Governing law.** These terms are governed by the laws of South Australia.
32. **Questions.** Send questions about the promotion to Ken Hall on (08) 7428 2121 or service@callken.com.au.